

ENROLMENT AGREEMENT

TO ENROL, PLEASE COMPLETE ALL SECTIONS, SIGN AND RETURN THIS AGREEMENT IN THE ENCLOSED ENVELOPE. DO NOT DETACH THE ENROLMENT TERMS.

PERSONAL INFORMATION

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share personally identifiable data about you with Hertz's affiliated companies, Hertz's licensees and other companies for their marketing purposes. Hertz's affiliates include its subsidiaries; its parent company, Ford Motor Company, and other subsidiaries of Ford Motor Company. Please read our Privacy Policy to understand our current corporate policy on privacy. To obtain a copy of our Privacy Policy, please write to Director, Privacy Services, Hertz Europe Financial Centre, Swords, Co. Dublin, Republic of Iteland or go to www.hertz.nl. You may limit the use or disclosure of personally identifiable data about you by ticking one of the boxes within each of A and B below. A. I give Hertz permission to send me marketing offers or materials and to disclose personally identifiable data about me to Hertz affiliates or licensees for marketing purposes. I. Postal Mail Only 2. Honil Only 3. Both Postal and E-Mail 4. I direct Hertz not to send me any marketing purposes. If you do not tick any of the boxes above, you will be deemed to have selected item 4. If you select item 4, you may not receive offers and services that may be of interest to you. These include discount and free rental day vouchers that Hertz permission to disclose personally identifiable data about me to companies that are not Hertz affiliates or licensees for marketing purposes. 2. I direct Hertz not to disclose personally identifiable data about me to companies that are not Hertz affiliates or licensees for marketing purposes. 3. I direct Hertz not to disclose personally identifiable data about me to companies that are not Hertz affiliates or licensees for marketing purposes. 4. J vou do not tick either of the boxes above, you will be deemed to have selected item 2. METHOD OF PAYMENT INFORMATION An order of preference, please provide details of up to 2 valid credit cards you wish to use to pay for your Hertz #1 Club Gold rentols. The first credit card listed will be your primary method of payment. Chyl Hertz Charge Card/MasterCard/NtSA/Diners Club	share personally identifiable data about you with Hertz's affiliated companies, Hertz's licensees and other companies for their marketing purposes. Hertz's affiliates include its subsidiaries; its parent company, Ford Motor Company; and other subsidiaries of Ford Motor Company. Please read our Privacy Policy to understand our current corporate policy on privacy. To obtain a copy of our Privacy Policy, please write to Director, Privacy Services, Hertz Europe Financial Centre, Swords, Co. Dublin, Republic of Ireland or go to www.hertz.nl. You may limit the use or disclosure of personally identifiable data about you by ticking one of the boxes within each of A and B below. A. I give Hertz permission to send me marketing offers or materials and to disclose personally identifiable data about me to Hertz affiliates or licensees for marketing purposes. I. Postal Mail Only 2. EMail Only 3. Both Postal and EMail 4. I direct Hertz not to send me any marketing offers or materials and not to disclose personally identifiable data about me to Hertz affiliates or licensees for marketing purposes. If you do not tick any of the boxes above, you will be deemed to have selected item 4. If you select item 4, you may not receive affers and services that may be of interest to you. These include discount and free rental day vouchers that Hertz would otherwise provide to you under the Hertz #1 Club Gold Five Star and Hertz affiliates or licensees for marketing purposes. I direct Hertz not to disclose personally identifiable data about me to companies that are not Hertz affiliates or licensees for marketing purposes. If you do not tick either of the boxes above, you will be deemed to have selected item 2. METHOD OF PAYMENT INFORMATION In order of preference, please provide details of up to 2 valid credit cards you wish to use to pay for your Hertz #1 Club Gold rentals. The first credit card listed will be your primary method of payment. Only Hertz Charge Card/MasterCard/VISA/Diners Club and American Express will be accee	CUSTOMER'S CHOICE TO LIMIT USE O)F DATA					
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CARD NUMBER: TYPE OF CARD: EXPIRY DATE:					TYPE OF CARD: EXPIRY DATE:			

Hertz Automobielen Nederland B.V, Siriusdreef 34-36, 2132 WT, Hoofddorp, Netherlands.

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RENTALS IN THE U.S. AND CANADA

PLEASE SELECT THE OPTIONAL SERVICES YOU WISH TO PURCHASE WHEN USING HERTZ #1 CLUB GOLD. If you fail to indicate a preference for any of these Waiver/Insurance options, we will record your choice as decline.							
U.S.				CANADA			
U.S. OPT	IONAL SERVICES (see paragraphs #9 thr	rough to #16 of the Enrolme	ent Terms):	CANADA OPTIONAL SERVICES:			
LDW	Loss Damage Waiver	Accept (tick)	Decline (tick)	LDW Loss Damage Waiver	Accept (tick)	Decline (tick)	
PAI/PEC	Personal Accident Insurance and Personal Effects Coverage	Accept (tick)	Decline (tick)	PAI/PEC Personal Accident Insurance and Personal Effects Coverage	Accept (tick)	Decline (tick)	
LIS	Liability Insurance Supplement (Rentals commencing in all states including California)	Accept (tick)	Decline (tick)	THE CAR CLASS YOU WISH TO DRIVE: (Tick	_		
LIS The car	Liability Insurance Supplement (Rentals commencing in California only) CLASS YOU WISH TO DRIVE: (Tick or	Accept (tick)	Decline (tick)	Compact, 4-Door	Mid-Size	Sporty, 2-Door	
	npact, 4-Door 🗌 Mid-Size mium 🗌 Luxury	Sporty, 2-Door	Full-Size, 4-Door	SUV, 4-Wheel Drive			
Navigatio	HERTZ NEVERLOST® NAVIGATIONAL SYSTEM: If you have selected a Mid-Size or larger vehicle, you may tick here if you prefer a vehicle equipped with a Hertz NeverLost Navigational System. An additional daily charge applies. If you select NeverLost you will receive this service in the U.S. and Canada (where available).						
	DKING/SMOKING OPTION FOR U.S. I .S. and Canada most cars are autor			Non-Smoking Car Smoking Car	No Preference		
]	RENTALS IN EUR	OPE. MIDD	LE EAST, AF	FRICA, AUSTRALIA ANI	D NEW ZE	ALAND	
PLEASE SELECT THE OPTIONAL SERVICES YOU WISH TO PURCHASE WHEN USING HERTZ #1 CLUB GOLD. If you fail to indicate a preference for any of these Waiver/Insurance options, we will record your choice as decline.							
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DECLARATION AND SIGNATURE: MUST SIGN TO ENROL

I ACKNOWLEDGE THAT I HAVE RECEIVED, READ AND UNDERSTAND THE TERMS, DISCLOSURES AND NOTICES ON THE ENROLMENT TERMS, SECTIONS 9 THROUGH 18 AND GIVE MY AUTHORITY FOR ANY SUMS I OWE UNDER ANY GOLD RENTALS TO BE TAKEN FROM THE FIRST METHOD OF PAYMENT LISTED WHICH HAS AVAILABLE CREDIT.

I understand that Hertz #1 Club Gold rentals (including optional services which I select) will be governed by the Hertz #1 Club Gold Rental Terms and Conditions as well as the Enrolment Terms and agree that my first Hertz #1 Club Gold rental will constitute my acceptance of the Hertz #1 Club Gold Terms and Conditions.

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SIGNATURE (Please read the Enrolment Terms and complete the Enrolment Form before signing).

DATE



Hertz rents Fords and other fine cars.

ENROLMENT TERMS

DO NOT DETACH, THE ENROLMENT TERMS MUST BE RETURNED WITH THE ENROLMENT FORM.

By signing the Enrolment Form, You acknowledge and agree that:

- You have received, read, understand and agree to the terms, conditions, 1 disclosures and notices on this Hertz #1 Club Gold Enrolment Agreement, including these Enrolment Terms. This Enrolment Agreement pertains to Hertz #1 Club Gold ("Gold") rentals wherever Gold service is available; as of 1 January 2003, Gold service is available in the United States, Canada, much of Europe, Israel, South Africa, Australia and New Zealand. One or more booklets setting forth the terms and conditions applicable to Gold rentals in all countries in which Gold service is available, (the "Hertz #1 Club Gold Rental Terms and Conditions") and for which You enrol to rent with Gold, will be sent to You following acceptance by us of this Enrolment Agreement; however, if we have already sent you a current booklet covering rentals in certain countries, we may not send you a second copy of that booklet. You promise to read the booklet(s) carefully. Your making a rental using Gold will constitute Your acceptance of all terms and conditions specified in the booklet(s), including the General Provisions Applicable To All Hertz #1 Club Gold Rentals (the "General Provisions"), the Terms And Conditions Applicable To Rentals In The United States And Canada (the "North American Terms"), the Terms And Conditions Applicable To Rentals In Europe, the Middle East and Africa (the "EMEA Terms"), the Terms And Conditions Applicable To Rentals In Australia, the Terms And Conditions Applicable To Rentals In New Zealand and the Company/Travel Agent Accounts Supplementary Terms and Conditions. If, after reading the booklet(s), You wish to change any of the selections on this Enrolment Form, You may do so in the manner described in section 2, below.
- The submission of this Enrolment Agreement represents an offer by You. 2 The Hertz company the name of which appears on the front of this Enrolment Form (the "Enrolling Company") reserves the right not to accept this Enrolment Agreement without being required to provide any explanation. If your offer is accepted you will be given notice that your application has been accepted by the Enrolling Company. You may from time to time update the information and change the selections made by vou on this Enrolment Form by written notice to the Enrolling Company or through Hertz's Internet website, http://www.hertz-europe.com. This Enrolment Agreement, as modified to reflect any changes which You may make to Your elections on this Enrolment Form, is referred to as Your "Enrolment" for the countries covered hereby. If accepted by the Enrolling Company, this Enrolment Agreement will supersede any Enrolment Agreement submitted by You which was accepted by Hertz prior to acceptance of this Enrolment Agreement, with respect to those countries. The supply of the information requested on this Enrolment Form is voluntary. However, Hertz reserves the right to reject Your application for membership if You do not supply all of the information requested or for any other reason. See the General Provisions for information regarding our use of personal data
- 3 When You rent a private passenger motor vehicle (excluding trucks and vans), including all such vehicle's parts (a "Car"), using Gold, the Hertz company or licensee providing the Car is called the "Renting Company". Your Enrolment, together with the terms and conditions in the aforementioned booklet(s) which are applicable to rentals in the country in which the rental commences (as modified by Hertz from time to time in the manner prescribed therein), the Rental Record or Rental Agreement which You receive at the commencement of the rental (excluding, in the case of a rental agreement, the preprinted general terms and conditions section thereof, if any), and any other documents which You are required to sign at the commencement of the rental, will constitute the agreement between You and the Renting Company governing the rental. The identity of the Renting Company for each rental will appear on the Rental Record/Agreement for that rental. The Enrolling Company and the Renting Company are referred to collectively as "Hertz", "we" or "us".
- The availability of Gold service at specific locations may change. Reservations made not less than two (2) hours in advance of proposed rental commencement are required for Gold rentals.
- 5. You represent that the information which You have provided on this Enrolment Agreement is true, correct and complete. Your selections in the Enrolment of Optional Services (where available) and car class (subject to vehicle availability at the time You make the reservation) will apply to all rentals which You make using Gold; provided, that for a specific rental You may change Your selections of Optional Services and You may select a different car class in the manner provided in the Terms and Conditions applicable to the country in which the rental commences.

- You authorize Hertz to process Your Gold rental charges against the first credit card listed on the front of this Enrolment Agreement (as such list may be modified from time to time in the manner described in section 2, opposite) which has available credit.
- 7. You promise to notify the Enrolling Company at once if Your Gold Card, Hertz Charge Card, #1 Club number or any of the credit cards listed in Your Enrolment are lost, stolen or invalidated, or if You suspect that any of them are being used without Your permission. Because of the nature of Hertz #1 Club Gold, You understand the urgency of this obligation.
- As of 1 January 2003, the Gold membership fee is US\$50 for one year, 8 which fee may be waived by Hertz. At any time during the year You may notify the Enrolling Company in writing of Your desire to cancel Your Gold membership and obtain a refund of Your paid membership fee for the remaining months of the year. Hertz reserves the right to cancel or suspend Your membership for any reason at any time, without notice. If Hertz cancels Your membership, it will refund to You a pro rata portion of the membership fee You paid with respect to the period in which the cancellation occurs, unless cancellation occurs following Your failure to pay any sums payable by You to Hertz or any of our licensees, subsidiaries or other affiliates or Your violation of any of the terms of this Agreement or any other obligation owed by You to any Hertz company. If You return Your Gold card within thirty (30) days of receipt, and before renting a car using Gold, then You will receive a full refund of Your membership fee. Your membership will expire on the expiration date specified on Your Gold Card, or in the absence of such expiration date after 12 months from submission to You of such card, unless, in either case, Your membership is renewed or extended for an additional period of 12 months upon payment by You of any membership renewal fee notified to You by Hertz. Hertz reserves the right not to renew Your membership and will not be obliged to provide any explanation for not doing so.
- THE FOLLOWING INFORMATION IS PROVIDED 9 **REGARDING YOUR RESPONSIBILITY FOR LOSS OF** OR DAMAGE TO ANY CAR WHICH YOU RENT IN THE UNITED STATES OR CANADA USING GOLD, MORE DETAILED INFORMATION APPEARS IN PARAGRAPH **4 OF THE NORTH AMERICAN TERMS, EXCEPT AS** STATED IN PARAGRAPH 4 OF THE NORTH AMERICAN TERMS, YOU ARE RESPONSIBLE FOR ANY AND ALL LOSS OF OR DAMAGE TO THE CAR **RESULTING FROM ANY CAUSE REGARDLESS OF** FAULT OTHER THAN ACCIDENTAL FIRE (NOT **RESULTING FROM COLLISION) OR ACTS OF** NATURE OR GOD (WHICH DOES NOT INCLUDE COLLISIONS WITH OR CAUSED BY DEER OR OTHER ANIMALS) BEYOND YOUR CONTROL. FOR RENTALS IN THE UNITED STATES AND CANADA, HERTZ OFFERS, FOR AN ADDITIONAL CHARGE, A LOSS DAMAGE WAIVER (LDW). IF YOU ACCEPT LDW, WHICH IS NOT INSURANCE. HERTZ WILL NOT HOLD YOU RESPONSIBLE FOR LOSS OF OR DAMAGE TO THE CAR. SUBJECT TO CERTAIN RESTRICTIONS AND EXCLUSIONS WHICH ARE DISCUSSED IN PARAGRAPH 4(d), 4(e) AND 5 OF THE NORTH AMERICAN TERMS. IN THOSE STATES WHERE THE SALE OF LDW IS REGULATED OR PROHIBITED. THAT LAW WILL GOVERN YOUR RESPONSIBILITY FOR LOSS OR DAMAGE TO THE CAR. LDW ENTAILS AN ADDITIONAL CHARGE. AS OF 1 JANUARY, 2003, THE CHARGE FOR LDW AT MOST GOLD LOCATIONS IS **US\$25.99 OR LESS FOR EACH FULL OR PARTIAL RENTAL DAY IN THE UNITED STATES OR CAN\$29.95** OR LESS FOR EACH FULL OR PARTIAL RENTAL DAY IN CANADA. HOWEVER, A SPECIAL HIGHER LDW CHARGE OF US\$34.99 OR LESS FOR EACH FULL OR PARTIAL RENTAL DAY IN THE UNITED STATES IS APPLICABLE ON CERTAIN LUXURY CARS. ALL CHARGES ARE SUBJECT TO CHANGE WITHOUT

NOTICE. YOUR OWN INSURANCE (OR THAT OF AN AUTHORISED OPERATOR) MAY COVER ALL OR PART OF YOUR FINANCIAL RESPONSIBILITY (OR THAT OF THE AUTHORISED OPERATOR) FOR LOSS OR DAMAGE TO THE CAR.

- 10. NOTICE: THIS CONTRACT OFFERS, FOR AN ADDITIONAL CHARGE, A LOSS DAMAGE WAIVER TO COVER YOUR RESPONSIBILITY FOR DAMAGE TO THE RENTAL VEHICLE. YOU ARE ADVISED TO CAREFULLY CONSIDER WHETHER TO SIGN THIS WAIVER IF YOU HAVE RENTAL VEHICLE COLLISION COVERAGE PROVIDED BY YOUR CREDIT CARD OR COLLISION INSURANCE ON YOUR OWN VEHICLE. **BEFORE DECIDING WHETHER TO PURCHASE THE** LOSS DAMAGE WAIVER, YOU MAY WISH TO DETERMINE WHETHER YOUR OWN VEHICLE INSURANCE AFFORDS YOU COVERAGE FOR DAMAGE TO THE RENTAL VEHICLE AND THE AMOUNT OF THE DEDUCTIBLE UNDER YOUR OWN **INSURANCE COVERAGE, YOU ARE ALSO ADVISED** TO DETERMINE WHETHER SUCH COVERAGE IS PROVIDED UNDER THE AGREEMENT REGARDING THE CREDIT CARD WHICH IS USED TO PAY FOR THE RENTAL OR FROM ANY OTHER SOURCE AND IF SO, THE TERMS AND SCOPE OF SUCH COVERAGE. THE PURCHASE OF THIS LOSS DAMAGE WAIVER PRODUCT IS NOT MANDATORY AND MAY **BE DECLINED.**
- 11. THE INSURANCE COVERAGES OFFERED BY HERTZ MAY PROVIDE A DUPLICATION OF COVERAGE ALREADY PROVIDED BY A RENTER'S PERSONAL AUTOMOBILE INSURANCE POLICY OR BY ANOTHER SOURCE OF COVERAGE. THE PURCHASE OF THESE KINDS OF COVERAGE IS NOT REQUIRED IN ORDER TO RENT A VEHICLE.
- 12. FOR RENTALS COMMENCING IN THE DISTRICT OF COLUMBIA. WARNING: FAILURE TO RETURN THE CAR IN ACCORDANCE WITH THE TERMS OF THE RENTAL AGREEMENT MAY RESULT IN A CRIMINAL PENALTY OF UP TO 3 YEARS IN JAIL.
- 13. Unless waived, a renter in Miami-Dade County must be furnished a county-approved visitor information map. These maps are available at all Hertz locations in Dade County. Each renter must either acknowledge receipt of such a map or waive his or her right to receive such a map. By signing the Enrolment Form, You hereby waive Your right to receive such a map.
- 14. NOTICE: IF YOU HAVE COLLISION COVERAGE UNDER YOUR OWN AUTOMOBILE INSURANCE POLICY WRITTEN IN LOUISIANA, YOUR COLLISION COVERAGE AUTOMATICALLY EXTENDS TO RENTAL MOTOR VEHICLES PURSUANT TO R.S. 22:1406(F). EVEN IF YOU ARE NOT A LOUISIANA INSURED, THE PURCHASE OF LOSS DAMAGE WAIVER IS NOT MANDATORY AND MAY BE WAIVED. THIS CONTRACT OFFERS, FOR AN ADDITIONAL CHARGE, A LOSS DAMAGE WAIVER TO COVER YOUR RESPONSIBILITY FOR DAMAGE TO THE VEHICLE. BEFORE DECIDING WHETHER TO PURCHASE THE LOSS DAMAGE WAIVER, YOU MAY WISH TO DETERMINE WHETHER YOUR OWN AUTOMOBILE INSURANCE AFFORDS YOU COVERAGE FOR DAMAGE TO THE RENTAL VEHICLE AND THE AMOUNT OF THE DEDUCTIBLE UNDER SUCH COVERAGE.

- 15. Under Minnesota law, a personal automobile insurance policy issued in Minnesota must cover the rental of the motor vehicle against damage to the vehicle and against loss of use of the vehicle. Therefore, purchase of any collision damage waiver or similar insurance affected in this Enrolment Agreement is not necessary if your policy was issued in Minnesota.
- 16. FOR RENTALS COMMENCING IN TEXAS: YOU MAY NOT NEED THE AUTOMOBILE INSURANCE OFFERED BY HERTZ. YOUR TEXAS AUTOMOBILE POLICY PROVIDES COVERAGE FOR YOUR LIABILITY WHILE OPERATING A RENTAL VEHICLE. AUTOMOBILE POLICIES ISSUED IN OTHER STATES OR COUNTRIES MAY ALSO DUPLICATE THIS COVERAGE. THE PURCHASE OF AUTOMOBILE RENTAL LIABILITY INSURANCE IS NOT REQUIRED AS A CONDITION OF RENTING AN AUTOMOBILE. THIS INSURANCE DOES NOT APPLY TO ANY BODILY INJURY OR PROPERTY DAMAGE ARISING OUT OF THE USE OR PERMITTING THE USE OF A RENTAL VEHICLE BY ANY DRIVER WHILE UNDER THE INFLUENCE OF DRUGS OR ALCOHOL IN VIOLATION OF THE LAW.
- 17. For rentals in Europe, the Middle East and Africa (EMEA), Hertz offers a number of optional services each for an additional daily charge. If taken, Theft Protection (TP) will limit your responsibility for loss of or damage to the rental car where such loss or damage is caused by theft, attempted theft or vandalism to the nonwaivable excess guoted. If taken, Collision Damage Waiver (CDW) will limit your responsibility for loss of or damage to the rental car unless such loss or damage arises by reason of theft, attempted theft or vandalism to the non-waivable excess quoted. As an alternative to CDW, if you take Super Collision Damage Waiver (SCDW), which is not available for rentals in some countries or for rentals attached to certain corporate CDP numbers, your liability for loss of or damage to the rental car other than caused by theft, attempted theft or vandalism, will be eliminated. If you choose SCDW and it is not available for your rental, you will automatically receive CDW instead. THE BENEFITS OF TP, CDW AND/OR SCDW MAY BE VOIDED WITH RESPECT TO A PARTICULAR RENTAL IF YOU **USE THE RENTAL CAR AS PROHIBITED UNDER PARAGRAPHS 2** AND 5 OF THE EMEA TERMS OR IF THE DAMAGE OR THEFT IS CAUSED INTENTIONALLY OR BY THE GROSS NEGLIGENCE OF YOU OR AN AUTHORISED DRIVER. Before deciding whether to purchase TP and/or CDW or SCDW, you should determine whether you have other insurance that affords you coverage for loss of or damage to the rental car and, if so, what the terms of such coverage are (including any limitations and excesses). Personal Insurance/Personal Accident Insurance (PI/PAI) is available at an additional daily charge and provides certain benefits for you and your passengers for accidental death, injury and medical expenses and theft of personal possessions during the rental.
- 18. For rentals in Australia, Hertz will, subject to certain exceptions under the Rental Agreement, be responsible for any loss of or damage to the rental car, except for the first AUS\$2,750.00 Accident Damages Excess or such other amount specified on the Rental Agreement. Optional Accident Excess Reduction is offered for AUS\$18.00 per full or partial rental day to reduce the standard AUS\$2,750.00 Accident Damages Excess and any applicable additional Single Vehicle Accident Damages Excess to AUS\$385.00 or such other amount specified on the Rental Agreement. For rentals in New Zealand, You are liable for the first NZ\$1,700.00 (NZ\$2,200.00 for vehicle groups J and K and NZ\$2,500.00 for vehicle groups L, M & P) or any other amount as shown on the Rental Agreement (plus GST) of any loss or damage to the rental vehicle referred to in the insurance cover specified in Clause 10 of the Terms & Conditions applicable to Gold rentals in New Zealand. This does not apply to damage or loss resulting from fire or from theft or conversion or attempted theft or conversion of the vehicle. This liability may be reduced to NZ\$0 by payment of the optional Accident Excess Reduction of NZ\$17.00 per day (NZ\$22.00 per day for vehicle groups J and K and NZ\$25.00 per day for vehicle groups L, M & P) plus GST. All rates, excess, and reduction amounts are stated as of 1 January 2003, are subject to change without notice and may vary with rate and vehicle options. For rentals in Australia, You consent to and acknowledge that Hertz may divulge to or obtain from various persons certain information about You under the Privacy Act 1988 (Cwth) including without limitation under sections 18E,18K,18L and 18N.